TREND OF MONTHLY COMPLAINTS DISPOSAL

BY: RESEARCH ANALYST

O. J. FINANCIAL SERVICES LTD

S.No.	Month	Carried forward from previous month	Received during the month	Resolved*	Pending**
1	2	3	4	5	6
1	Apr-2023	0	0	0	0
2	May-2023	0	0	0	0
3	June-2023	0	0	0	0
4	July-2023	0	0	0	0
5	August-2023	0	0	0	0
	Grand Total	0	0	0	0

***Should include complaints of previous months resolved in the current month, if any.**

****Should include total complaints pending as on the last day of the month, if any.**

^Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.