# TREND OF MONTHLY COMPLAINTS DISPOSAL

## BY: DEPOSITORY PARTICIPANT

## DEPOSITORY PARTICIPANT - O. J. FINANCIAL SERVICES LTD

| S.No. | Month | Carried forward from previous month | Received during the month | Resolved* | Pending** |
|---|---|---|---|---|---|
| 1 | 2 | 3 | 4 | 5 | 6 |
| 1 | Apr-2023 | 0 | 0 | 0 | 0 |
| 2 | May-2023 | 0 | 0 | 0 | 0 |
| 3 | June-2023 | 0 | 0 | 0 | 0 |
| 4 | July-2023 | 0 | 0 | 0 | 0 |
| 5 | August-2023 | 0 | 0 | 0 | 0 |
| | | | | | |
| | | | | | |
| | | | | | |
| | | | | | |
| | | | | | |
| | | | | | |
| | | | | | |
| | | | | | |
| | | | | | |
| | | | | | |
| | **Grand Total** | 0 | 0 | 0 | 0 |

***Should include complaints of previous months resolved in the current month, if any.**

****Should include total complaints pending as on the last day of the month, if any.**

**^Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.**