

## **Investors Complaints**

Despite our **Best** efforts, you may have complaints against us.

### **1.0 How to lodge complaint (Procedure)**

All complaints are to be submitted in writing. You can either email to our designated Email ID [Investserve@ojfin.com](mailto:Investserve@ojfin.com) or send letter. Complaints should contain facts in details and supporting documents.

### **2.0 Concerned Persons**

Details of concerned persons for resolving investor grievances are given in our Website.

### **3.0. Status of Complaint**

Its our duty to solve the complaint immediately and keep you informed about the progress. You can also find out status of complaint on telephone or through letters/mails.