

Investors Complaints

Despite our **Best** efforts, you may have complaints against us.

1.0 How to lodge complaint (Procedure)

All complaints are to be submitted in writing. You can either email to our designated Email ID Investserve@ojfin.com or send letter. Complaints should contain facts in details and supporting documents.

On receipt of Complaint, we shall send acknowledgement (by e-mail) containing unique Ticket No. allotted to each complaint.

2.0 Concerned Persons

Details of concerned persons (Name, Address, telephone No, Email id) for Resolving investor grievances are given in our Website under the caption Investor grievance Escalation Matrix

3.0. Status of Complaint

Its our duty to solve the complaint immediately and keep you informed about the progress. You can also find out status of complaint on telephone or through letters/mails by quoting unique Ticket No of complaints.